

1

**Initial meeting:**

- Introduce TBC practice support and education
- Discuss team readiness and roles
- Discuss Quality Improvement
- Discuss Patient Partnership
- Identify the team
- Leadership endorsement for practice support
- Review evaluation plan

3

**Planning meeting:**

- Review survey results
- Determine team goals
- Discuss education and support outcomes
- Plan for Patient Partner involvement
- Plan session(s) and support

5

**Follow up meeting:**

- Update on TBC practice within your team
- Discuss post session feedback
- Highlight key Learnings, impact, and insights
- Discuss feedback for facilitators
- Identify next steps

**Steps to Set up Team-Based Care Practice and Education Support for your Team**

*What is the Team-Based care practice you want your team to advance?*

- Introduce TBC at staff meeting
- Administer Provider Experience Survey

2

**TBC Facilitated Sessions**

- Foundations of TBC
- Interprofessional Communication
- Role Clarification
- Person & Family Centred Care
- Team Functioning
- Collaborative Leadership
- Conflict Management

**Practice Support**

- Coach and support Quality Improvement projects
- Coach TBC champions
- Provide sustainment support for new practices
- Facilitate discussions on identified team goals

4

**TBC sustainment**

6



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