

## SBAR Backgrounder and Assessment

### Overview

The SBAR communication worksheet provides is a structured communication tool that can be used to bridge the communication gap(s) that may exist between professions, stakeholder groups and within teams The components include:

**Situation** = what is going on – identifying the problem

**Background** = identifying the context/history

**Assessment** = identify what the problem is

**Recommendation** = precise and specific recommendation of action

Item	Definition	Example
<b>Situation</b>	One sentence description of need.	Patient arrived for appointment on the wrong day.
<b>Background</b>	Details that give information to make an assessment. <i>(Can be from patient's view and from your clinical view as you inquire and research).</i>	<ol style="list-style-type: none"> <li>1. Patient arrived for 11 am appointment today.</li> <li>2. Appointment is at 11 am tomorrow.</li> <li>3. Patient comes from 40km away.</li> <li>4. Patient needed to have friend drive them to appointment.</li> <li>5. Doctor has 1+ appointment available on schedule.</li> <li>6. Doctor's hall partner has some open times.</li> <li>7. We don't know if the mistake was with the patient or the call center.</li> </ol>
<b>Assessment</b>	Your position on the issue.	We should see the patient today.
<b>Recommendation</b>	Your specific method for solving the problem.	I recommend that we use the 1+ time or have your hall partner see this patient.

# SBAR COMMUNICATION TOOL

## Scenario Development Sheet

Item	Narrative without SBAR	Using SBAR
<b>SITUATION</b>		
<b>BACKGROUND</b>		
<b>ASSESSMENT</b>		
<b>RECOMMENDATION</b>		

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